

A Publication of Saint Mary's Home of Erie

May 2019

Saint Mary's Home of Erie



The Mirror

When a Mission Comes to Life

ANNUAL REPORT 2018

A sponsored ministry of the
Sisters of St. Joseph of Northwestern Pennsylvania



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A Continuing Care Retirement Community

Levels of Care

Independent Living Carriage Homes

Independent Residential Living/
Personal Care

Skilled Nursing

Alzheimer's/Dementia Care

Adult Day Services

Home Care

Respite Care

Services

Short and Long-term Rehabilitative
Therapies

On-site Nursing Staff including RNs,
LPNs and NAs

Catholic and Ecumenical Religious
Services

Social Services Program/Pastoral Care

Support Services

Nutritional Services

Recreational Activities

Beauty and Barber Services



MISSION STATEMENT

Founded by the Sisters of St. Joseph and operated in the Catholic tradition, Saint Mary's Home of Erie is committed to an environment of loving to care where primarily seniors, their families, staff and volunteers participate in fostering an atmosphere of community.

VISION STATEMENT

Saint Mary's Home of Erie, through partnership, networking, and referrals will be a principal enabler to primarily seniors in the Erie Community aiding them in living their lives in a respectful, dignified and fulfilled manner.

Charitable Solicitation Disclosure Statement

Pursuant to state regulations regarding charitable solicitations, we are required to include certain disclosure language on Development materials.

FLORIDA #CH 32789: A COPY OF THE OFFICIAL REGISTRATION AND FINANCIAL INFORMATION MAY BE OBTAINED FROM THE DIVISION OF CONSUMER SERVICES BY CALLING TOLL-FREE, WITHIN THE STATE 1-800-435-7352 OR VIA THE INTERNET AT WWW.800HELPFLA.COM. REGISTRATION DOES NOT IMPLY ENDORSEMENT, APPROVAL, OR RECOMMENDATION BY THE STATE. **Kansas:** The official registration and annual financial report of Saint Mary's Home of Erie is filed with the Kansas Secretary of State. Kansas Registration # 449-331-8. **Maryland:** A copy of Saint Mary's Home of Erie's financial report is available by calling Saint Mary's Home of Erie at 814-451-1308 or writing to 607 East 26th Street, Erie, PA 16504. For the cost of copying and postage, documents and information filed under the Maryland charitable organizations law can be obtained from the Secretary of State, Charitable Division, State House, Annapolis, MD. The official registration and financial information of Saint Mary's Home of Erie may be obtained from the **Mississippi** Secretary of State's office by calling 1-888-236-6167. Registration by the Secretary of State does not imply endorsement by the Secretary of State. **New Jersey:** INFORMATION FILED WITH THE ATTORNEY GENERAL CONCERNING THIS CHARITABLE SOLICITATION AND THE PERCENTAGE OF CONTRIBUTIONS RECEIVED BY THE CHARITY DURING THE LAST REPORTING PERIOD THAT WERE DEDICATED TO THE CHARITABLE PURPOSE MAY BE OBTAINED FROM THE ATTORNEY GENERAL OF THE STATE OF NEW JERSEY BY CALLING (973) 504-6215 AND IS AVAILABLE ON THE INTERNET AT [HTTP://WWW.STATE.NJ.US/LPS/CA/CHARFRM.HTM](http://WWW.STATE.NJ.US/LPS/CA/CHARFRM.HTM). **New York:** A copy of the latest annual report may be obtained from Saint Mary's Home of Erie, or the Charities Bureau, Department of Law, 120 Broadway, New York, NY 10271. The official registration and financial information of Saint Mary's Home of Erie may be obtained from the **Pennsylvania** Department of State by calling toll-free, within Pennsylvania, 1-800-732-0999. Registration does not imply endorsement. **Virginia:** From the State Office of Consumer Affairs in the Department of Agriculture and Consumer Affairs, P.O. Box 1163, Richmond, VA 23218. **Washington:** From the Secretary of State at 1-800-332-4483. **West Virginia:** West Virginia residents may obtain a summary of the registration and financial documents from the Secretary of State, State Capitol, Charleston, WV 25305. Registration does not imply endorsement. Consult with the IRS or your tax professional regarding tax deductibility.

A Message from the President

Well over 35 years ago (9/1/1983) I began a journey I could not even imagine! What a blessing that journey has been in my life! As the years flew by, I was able to move into new areas of ministry. These past 17 years, as President/CEO of Saint Mary's Home of Erie.

To say I have stood on the shoulders of giants is an understatement! I have been blessed in so many ways and by so many individuals at Saint Mary's including:

- Residents/Families who have entrusted themselves/their loved ones to our care
- Our generous and faithful Board, Committee Members, Donors and Sponsors who are such an important part of our Mission of Loving to Care and fostering an atmosphere of community
- The various Leadership Teams of the Sisters of St. Joseph of Northwestern Pennsylvania (SSJ), our Sponsors and Member of our not-for-profit organization
- Our Bishops who have been supportive of our ministry to seniors over the years
- Sisters Maria and Anastasia as mentors
- The Administrative Team of Cheryl Truett, Audrey Urban and Allen Bonace
- The Strategic Managers who lead the various Departments at both facilities. I have the privilege to minister with the best Management Team in the area!
- The Employees and Medical Directors of Saint Mary's Home of Erie who strive each and every day to deliver quality person-centered care to our Residents
- Our State and Federal Agencies who oversee every aspect of our care and operations
- Our local, state and federal government officials with whom we advocate on a regular basis and our state and national professional organizations (LeadingAge, LeadingAgePA) and the Catholic Health Association and PA Catholic Health Association
- Our Peers and Colleagues who, although Competitors, have been able to collaborate with us through HVA Senior Living Alliance in various Programs and Services (Symbria Rehabilitation, Senior Navigator, et al.)
- Our Acute Care Providers, Home-based Services and various Vendors
- All others who have impacted my life at Saint Mary's these past 35 years and are too numerous to mention but just as important

God has truly blessed me and Saint Mary's. Yes, we have been through a fire in my early years, at least 3 major floods necessitating displacement of some Residents to other facilities, and other issues but we have also added Services and Programs. Our goal has always been first and foremost to focus on the needs of our Residents.

As I leave to accept a call to Leadership with the SSJs (along with others), I am confident that Saint Mary's is in good hands with Allen Bonace as President/CEO. This was part of our Succession Plan. Allen has taken special sessions on the SSJ Charism and lives the Mission of Saint Mary's. I ask that you give him the same kindness and support that you have shown to me.

Thank you for helping to make my journey (*one half of my life*) so enriching! God Bless!



Sister Phyllis McCracken, SSJ
President/CEO

Phyllis McCracken, SSJ
Phyllis McCracken, SSJ

Our **IMPACT** in Words...



What Brings a Mission Statement to Life?

As a not-for-profit organization, Saint Mary's concentrates on what is vital to fulfilling our Mission of "Loving to Care" – People! By reinvesting our resources back into our Residents, our Employees and the Erie Community, we are better able to meet the needs of those we serve. We are proud to have local leaders form our volunteer Board of Trustees. We are proud to provide sustainable jobs and educational opportunities for families and students in our region. We are proud to serve seniors and aid them in living their life in a respectful, dignified and fulfilled manner. It is through Community outreach and collaboration, between people both within and outside our walls, that our Mission comes to life.

In 2018, our Mission came alive when we...

- Served as a clinical site for students in the healthcare field, offering education and career development to local programs at Gannon University, Mercyhurst University, Penn State Behrend, the Erie School District Nurse Aide Program and the HVA Nurse Aide Program
- Offered a monthly Alzheimer's Support Group for Families and Caregivers hosted at Saint Mary's East in partnership with the Alzheimer's Association
- Provided Intergenerational programming between Saint Mary's Residents and children from local schools
- Invited the community to events hosted by our Activities Departments, including the Mayor's Summer Concert Series and Sock Hop at Saint Mary's East and a Classic Car show and International Evening of Food and Entertainment at Saint Mary's at Asbury Ridge
- Nurtured spirits by providing regular Masses and Ecumenical Services at our on-site chapels for our Residents and their Families
- Participated in events at senior centers, health fairs and provided community education via professional speaking opportunities for local organizations
- Welcomed Erie Mayor Joseph Schember for lunch with Clients in Adult Day Services, as part of his brown bag lunch program that aims to open discussion between the Office of the Mayor and members of the community
- Participated in Erie Gives Day, where 91 donors in the community contributed over \$18,000 towards the James E. Mantyla Benevolent Care Fund
- Hosted monthly Millcreek Kiwanis Club meetings at Saint Mary's at Asbury Ridge
- Toured Pennsylvania State Senator Dan Laughlin, upon his request, at both our Campuses to help educate on Long-Term Care needs in our area

Our **MISSION** in Numbers...

582 Employees, who donated hundreds of items for Mission Day, benefitting the Sisters of St. Joseph Neighborhood Networks



1,065
People Served



107
Volunteers who gave
5,234
hours of their time



\$357,461 provided in Benevolent Care

\$2,967 raised for the Alzheimer's Association through weekly Jeans Day fundraisers



134 Years of Caring

Top 3 Finalist in the 2018 Erie's Choice Awards and the Commitment to Erie Awards



Cleaned up **2 Miles** of East 26th Street as part of the Adopt-A-Highway Program

More than **\$19.3M** provided in Wages and Benefits



Named the
32nd
Top Employer in Erie County by the Erie Times-News

Contributed over
\$5,500
in local Sponsorships and Donations

Hail and Farewell!

Phyllis McCracken, SSJ to Retire as President/CEO of Saint Mary's Home of Erie



**Phyllis McCracken, SSJ,
MS, RN, NHA**



**Allen L. Bonace, MSN/MBA,
RN, NE-BC, NHA**

It is with a fond farewell that the Board of Trustees announces the departure of Phyllis McCracken, SSJ as President/CEO of Saint Mary's Home of Erie effective June 30, 2019. Sister Phyllis leaves Saint Mary's after 35 years of service to assume an elected role of Leadership with the Sisters of St. Joseph of Northwestern Pennsylvania.* Sister Phyllis has served as the President/CEO of Saint Mary's for the past 17 years. Allen L. Bonace, current Chief Operating Officer, will succeed Sister Phyllis as President/CEO of Saint Mary's Home of Erie, effective June 1, 2019.

Sister Phyllis joined the ministry of Saint Mary's Home of Erie in 1983 as the Assistant Director of Nursing. She has since held the role of Acting Director of Nursing, Vice President for Patient Care Services, Vice President for Special Projects and Vice President for Planning. In 2001, she was named President/CEO. Over the years, Sister Phyllis has been key to the success of many large-scale projects. She was instrumental in the establishment of the Gallagher Center, the first free-standing facility in Northwestern Pennsylvania for persons with Alzheimer's and Dementia. She expanded Saint Mary's services by planning, developing and overseeing the building of a

second campus, Saint Mary's at Asbury Ridge, and later of 26 Independent Living homes, the Carriage Homes at Asbury Ridge. Under her direction Saint Mary's was accredited as a Continuing Care Retirement Community (CCRC), offering seniors access to a full continuum of specialized services in one location to meet their changing needs as they aged. Sister Phyllis also had the foresight to understand the increased expectations of Retirement Communities in the future and as a result oversaw the \$21 million Replacement and Renovation Project at Saint Mary's East. She has served on the Boards of many local organizations, has spoken at numerous professional and educational events, and has always been a strong advocate in the community for senior healthcare. Recently on March 6, 2019, Sister Phyllis was one of 13 women honored with a "Women Making History" award from the Mercy Center for Women. This award celebrates women who are dedicated to helping others and who have made an impact in their community. The impact Sister Phyllis leaves on the Saint Mary's community is enduring. We cannot thank her enough for her many years of selfless leadership and passionate service.

*This Election is not official until the Canonical Affirmation on Pentecost Sunday, June 9, 2019.

SISTER PHYLLIS PHOTO BY LOREI PORTRAITS

"My ministry at Saint Mary's has been one of the highlights of my life. It has been a privilege to be entrusted to serve the Residents, their Families, Employees and Board both past and present," Sister Phyllis reflected. "I hope my presence has served to enhance our Mission and Vision. I have stood on the shoulders of giants and their legacy lives on. I am confident Allen will continue this legacy into the future."

Allen joined Saint Mary's Home of Erie in 2003 as the Director of Nursing at Saint Mary's at Asbury Ridge. In 2016, he was promoted to Vice President for Special Projects. Most recently, in January of 2019, he was appointed to the newly created position of Chief Operating Officer. Allen brings a track record of strong leadership and proven success to his new position as President/CEO. He has played a crucial role throughout his tenure in advancing the care provided by Saint Mary's Home of Erie. Major accomplishments include: oversaw the implementation of an Electronic Health Records Management System resulting in improved accuracy and order follow-through; established the Quality Assessment Performance Improvement (QAPI) plan; established an Infection Prevention and Antibiotic Stewardship Program reducing the spread of disease and limiting the unnecessary use of antibiotics; and successfully spearheaded the initiative to achieve a 5-year CARF-CCAC Accreditation, positioning Saint Mary's East and Saint Mary's at Asbury Ridge as two of only three CARF-CCAC Accredited Continuing Care Retirement Communities in Erie, PA.

"It is truly a pleasure to be part of an organization as exceptional as Saint Mary's is, with such a rich history of providing outstanding care," said Allen. "I am inspired by the Mission and works of the Sisters of St. Joseph and humbled by the confidence they have placed in me as the next leader of Saint Mary's Home of Erie. I am committed to leading with a steadfast focus on our Mission of 'Loving to Care.'"

Allen attended Ohio University, Athens, OH, and received an Associate Degree in Nursing from Hocking College,

Nelsonville, OH. In addition, he holds a dual Master of Science in Nursing and Master in Business Administration degree from Gannon University. Allen is board-certified as a Nurse Executive by the American Nurses Credentialing Center. He currently serves on the Board of Directors at Erie Homes for Children and Adults, Inc. (EHCA) and the Professional Advisory Committees for UPMC Home Care and Family Hospice and Mercyhurst University Nursing Department. He also holds a Pennsylvania Nursing Home Administrator's license. Prior to his time at Saint Mary's, Allen held staff and management positions at both Hamot Medical Center (now UPMC Hamot) and Saint Vincent Health Center (now Saint Vincent Hospital). He also served for 10 years as an Adjunct Faculty member in the graduate Nursing program at Villa Maria School of Nursing, Gannon University. In addition to being published in several leading journals, Allen is a member of the American Organization of Nurse Executives, the Pennsylvania Organization of Nurse Leaders and Sigma Theta Tau International Honor Society of Nursing.

"Sister Phyllis has been an exceedingly strong leader. Her hard work and dedication to Saint Mary's Mission of 'Loving to Care' has always been genuine," stated Carol Mingarelle, Chairperson of the Board of Trustees for Saint Mary's Home of Erie. "She has consistently set goals to enhance the lives of our Residents while encouraging the development of new programs and services. Over the years, Allen has held numerous positions with a variety of responsibilities. His demonstrated management makes him well qualified to step into the role of President/CEO." Carol continued, "The Board of Trustees sends their congratulations and best wishes to both Sister Phyllis and Allen as they begin their new leadership positions."

Under Allen's leadership, the Sisters of St. Joseph, Board of Trustees and Administration are confident Saint Mary's will continue to lead the way in today's dynamic healthcare environment and remain dedicated to bringing our Mission to life for the Seniors and Families we serve.

AROUND OUR HOME...

Birthday Celebrations!



Happy 101st Birthday

Helene Yugovich, seated center, celebrated her 101st birthday on January 3rd at Saint Mary's at Asbury Ridge. Friends and family joined Helene to celebrate the special day!



Happy 100th Birthday

Martha Chisholm, seated center, celebrated her 100th birthday on January 16th in the Gallagher Center at Saint Mary's East. Martha was joined by family and friends for her centennial celebration!



New Appointments Made at Saint Mary's Home of Erie

Shawn P. Emerson, Board of Trustees

Shawn P. Emerson, CPA, has been appointed to serve on the Board of Trustees for Saint Mary's Home of Erie. Shawn attended Canisius College in Buffalo, NY, where he received a Bachelor of Science in Accounting. Shawn is a partner with McGill, Power, Bell and Associates, LLP. In addition to overseeing the firm's quality control, Shawn is responsible for overseeing accounting, auditing and tax work of the firm's nonprofit, government and affordable housing industries. He has been active in the community having served as the financial secretary for St. John's Evangelical Lutheran Church, as the Board Treasurer for the Village of Luther Square and on multiple committees as a Board Member for the Pennsylvania Institute of Certified Public Accountants (PICPA) including the Not-for-Profit Conference and Technical Issues Committee and the Erie Chapter Executive Committee. Shawn is passionate about helping Saint Mary's achieve its goals set forth in our mission and vision statements. He feels strongly that fiscal responsibility and transparency are important in that endeavor. An avid football fan at any level of the sport, Shawn enjoys spending time with his family and prides himself on his "do-it-yourself" skills. This is Shawn's first term on Saint Mary's Board of Trustees. Shawn will serve on the Finance Committee.



Emma N. Toner, Director of Marketing and Development



Emma N. Toner has been promoted to Director of Marketing and Development at Saint Mary's Home of Erie effective February 1, 2019. Emma attended the University of Pittsburgh, Pittsburgh, PA, where she received a Bachelor of Arts in Communication and Anthropology, as well as a Certificate in Leadership. She served as a Gifts Processor in the Donor and Member Engagement Office at the Carnegie Museums of Pittsburgh, Pittsburgh, PA. For the past two years, Emma has served as the Marketing and Development Assistant at Saint Mary's Home of Erie.

Saint Mary's Home of Erie Achieves Exclusive Accreditations

Advanced QAPI Accreditation

Saint Mary's East and Saint Mary's at Asbury Ridge each achieved Advanced Quality Assurance and Performance Improvement (QAPI) Accreditation in 2018. Saint Mary's East achieved Advanced Accreditation throughout all four quarters of 2018. Saint Mary's at Asbury Ridge achieved Basic Accreditation in the first and second quarters and Advanced Accreditation in the third and fourth quarters of 2018. Presented by Providigm, LLC, the Advanced QAPI Accreditation confirms that Saint Mary's is continually assessing items based on standards for excellence that affect Residents' quality of life and quality of care. Only 11 other nursing facilities in the state of Pennsylvania received Advanced QAPI Accreditation during the fourth quarter of 2018.



CARF-CCAC Accreditation

In June of 2018, Saint Mary's East and Saint Mary's at Asbury Ridge were awarded a five-year term of CARF-CCAC Accreditation from CARF International. As an independent, nonprofit accrediting body, CARF's mission is to promote the quality, value and optimal outcomes of services through a consultative Accreditation process that centers on enhancing the lives of the persons served. An organization receiving accreditation has voluntarily put itself through a rigorous peer review process and demonstrated to a team of Surveyors during an on-site survey that it is committed to conforming to CARF-CCAC's Accreditation conditions and standards. This accreditation demonstrates that Saint Mary's is dedicated to its quest for quality programs and services.

SAINT MARY'S FOLLIES

Hearts of Gold

"Let it begin with me." These powerful words were spoken to a crowd of 417 guests who attended the 6th Annual Saint Mary's Follies held on September 13, 2018. The fun and inspiring evening, themed **"Hearts of Gold,"** was led by event Chair, Tom Elliott. Thanks to the generosity of 67 organizations and individuals who Sponsored the event, along with all who purchased tickets or made a donation, Follies raised a total of \$92,795 for the James E. Mantyla Benevolent Care Fund at Saint Mary's Home of Erie.

Loretta Baran, Ronald DiVecchio and Janet Krack were honored during the event with the 2018 Ageless Remarkable Erieite Award. The Award is given to local seniors, age 75 and older, who have remained active in our Erie community, sharing their gifts and talents in selfless service to others.

At its core, Follies embraces the Mission of Saint Mary's Home of Erie by providing for seniors in need and acknowledging seniors still making a difference in the Community. The energy and dedication of all involved - Sponsors, Entertainers, Donors, Attendees, Volunteers - is a living example of what it means when people choose to let our Mission of care and compassion **"begin"** with them.



2018 Ageless Remarkable Erieites
(left to right) Janet Krack, Ronald DiVecchio
and Loretta Baran

SAVE THE DATE!

2019 Saint Mary's Follies

Thursday, September 12, 2019

Bayfront Convention Center

5:00 PM - 8:00 PM

Cocktails, Sit-Down Dinner, Entertainment and
Awards Ceremony

For more information:

[www.stmaryshome.org/charitable-giving/
saint-marys-follies](http://www.stmaryshome.org/charitable-giving/saint-marys-follies) or call (814) 451-1316.



2018 Donor and Giving Report

The Power of People

People are at the heart of everything we do. Or rather, people ARE the heart of everything we do.

In 2018, our Mission was embodied by 582 Employees, 107 Volunteers, countless Family Members and Caregivers, and by the 642 Donors who made a gift to Saint Mary's Home of Erie. Year after year these numbers demonstrate that it is the people, not just the place, which brings our Mission to life.



Of those 642 Donors, 215 people and organizations gave to Saint Mary's for the first time. Two people achieved new recognition on the impressive list of loyal Donors who have given for 20 years or more. The lives of 303 people, living and deceased, were celebrated through hundreds of gifts given in tribute. For the second year in a row, a gift of \$400,000 was received from the JEM Charitable Foundation to benefit the James E. Mantyla Benevolent Care Fund.

Every time you make a donation, our Mission lives and grows. Every person listed in this report represents someone who has breathed life into our Organization, our Employees and our Residents. Thank you for your confidence in our work and your generous support in sustaining our Mission.

This is our tribute to the power of people like YOU.

In gratitude,

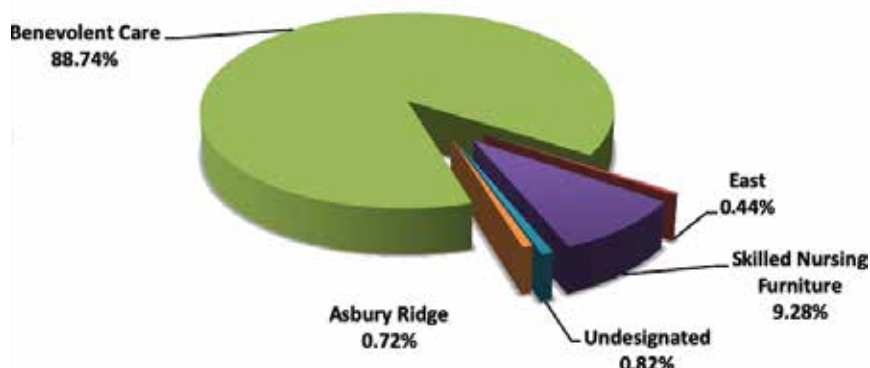
Emma N. Toner

Emma N. Toner
Director of Marketing and Development

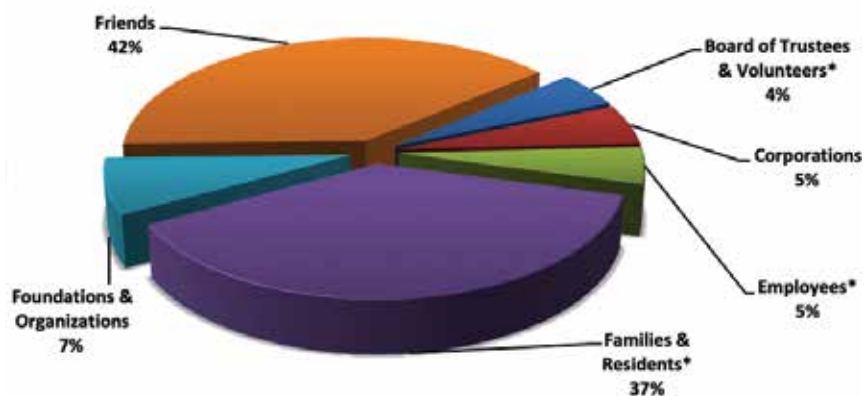
A Look Back at 2018

A Collective Comparison of Our Donors and Their Designation of Gifts
January 1, 2018-December 31, 2018

Designation of Gifts



Contributors



* Represents Present and Former Individuals

642 Unique Donors

Donor Group	Number
Board of Trustees & Volunteers*	31
Corporations	35
Employees*	32
Families & Residents*	243
Foundations & Organizations	49
Friends	252

* Represents Present and Former Individuals

2018 Summary by Campaign

Campaigns	# Gifts	Gift Income
Annual	913	\$149,540.00
Saint Mary's Follies	186	\$92,795.00
Planned Giving	2	\$403,304.66
Total	1,101	\$645,639.66

With Appreciation

Thank you for the leadership, guidance and dedication of 2018's Development Committee:

Anthony Allegretto
Bridget Barber
Allen Bonace
Austin Brugger
Noel Burgoyne
Almi Clerkin
Jerry Dill
Sister Phyllis McCracken, SSJ
Emma Toner

CONTRIBUTORS JANUARY 1, 2018 – DECEMBER 31, 2018

ESTATE GIFTS

The following individuals named Saint Mary's as a beneficiary of their estate in 2018. It is humbling to have been included in the legacy of each person named below. The Saint Mary's family will be forever grateful.

The JEM Charitable Foundation

The Estate of Raymond Juniewicz

ESTATE GIVING BENEFACTORS

Recognizing loyal Saint Mary's community members who have indicated their intention to include Saint Mary's in their estate plans. Saint Mary's gratefully acknowledges the essential role these individuals play in helping to continue our Legacy of Caring.

Anonymous (9)

Mrs. Natalie H. Allen †

Mr. Frank Amoroso †

Msgr. Robert G. Barcio †

Michael and Paula Barrett

Ed R. and Dolores Bindseil †

Mrs. Louise Bloomstine †

Mr. Howard P. Bovee †

Miss Ruth D. Brugger †

Mr. William Bufalari, Jr. †

Mr. Adam C. Bujnowski †

Noel J. Burgoyne

Mr. and Mrs. James F. Camp

Mrs. Beatrice M. Carberry Trust †

Mr. William A. Carberry Trust †

Ms. Eileen P. Carroll †

Mrs. Rosemary Considine †

Mr. John P. Coughlin †

Ms. Bertille R. Detzel †

Msgr. Edmund J. Donovan †

Mrs. Georgeann Dudenhoefer †

Ms. Mary E. Erhart †

Rev. Thomas Fialkowski

Mr. and Mrs. William Flaherty, Jr.

Mr. and Mrs. Russell J. Forquer

Mrs. Adelaide M. Gallagher †

Msgr. John M. Gannon †

Msgr. Robert D. Goodill †

Mr. Robert F. Goring, Sr. †

Rev. James Gutting

Ms. Audrey A. Hannah †

Ms. Patricia A. Hardner

Thomas F. Hart and Catherine C. Hart †

Mrs. Catherine Heberle †

Mr. Anthony J. Herman †

Ms. Clara Jacquel †

Mr. William E. Kohler †

Father Stephen J. Kotyuk †

Mr. Leonard A. Krantz, Sr. †

Mr. Carl G. Krug †

Msgr. Edmund Latimer †

Mr. James E. Mantyla †

Mr. Charles A. Matts

Ms. Kathryn O'Brien †

Ms. Susanna E. O'Brien †

Mr. Miles F. Peck †

Ms. Katherine J. Pfadt †

Rev. Frank J. Przepierski †

Ms. Sophie Rosinski †

Ms. Mary J. Santo †

Ms. Frances H. Schoppert †

James B. Spiegel

Miss Mary Timmons †

Mrs. Mary P. Ugino †

Miss Bernadine R. Weber †

† Deceased

MAJOR GIVING BENEFACTORS

Recognizing individuals, organizations, foundations, and corporations whose contributions over the years total \$10,000 or more.

Anonymous (4)

Mr. Norman A. † and Mrs. Florence A. † Allgeier

Mr. and Mrs. William G. Bensur, Jr.

Dr. Tibor A. † and Mrs. Gertrude M. Beresky

Mr. and Mrs. William C. Bloomstine

Mr. and Mrs. Chris W. Bloomstine *

Mr. and Mrs. John C. Bloomstine

BNY Mellon Wealth Management

Mr. and Mrs. Leo J. Brugger, Jr.

Mrs. Kathryn Brugger †

Miss Ruth D. Brugger †

Ms. Diane M. Calabrese

Mrs. Beatrice M. Carberry †

Children of Alice L. Beals

Beresky Investments L.P.

Citizens Bank

Ms. Bertille R. Detzel †

Msgr. Edmund J. Donovan †

Mr. Albert F. † and Mrs. Mary † Duval

The Albert and Mary Duval Fund of the
Erie Community Foundation

E.E. Austin & Son, Inc.

The Erie Community Foundation

The Robert L. Fessler and Patricia J. Fessler Foundation

Mr. David † and Mrs. Evelyn M. Finnecy

Mr. and Mrs. Russell J. Forquer

Mrs. Adelaide M. Gallagher †

GE Foundation *

Robert and Mary Alice Glowacki

Mr. Frank J. and Mrs. Claire M. † Gredler

Ms. Audrey A. Hannah †

Ms. Nan T. Held †

HVA Senior Living Alliance

Insurance Management Company

Mr. Robert † and Mrs. Catherine C. † Keim

Kneller Family Foundation

Dr. and Mrs. Joseph J. Kohler, III

Father Stephen J. Kotyuk †

Mr. Carl G. Krug †

Mr. John J. Lohse

Mr. and Mrs. Robert J. Lowther, Jr.

Mr. James E. Mantyla †

The James E. Mantyla Foundation

The Marquette Savings Bank Fund of the
Erie Community Foundation

Mr. Michael P. and Mrs. Sandra † Martin

Mr. Charles A. and Mrs. Elinor † Matts

Michael, Philip and Edward McCormick

Mr. and Mrs. Richard T. McCormick

Mr. Timothy J. † and Mrs. Ann P. † McCormick

The McGowan Family Foundation

Atty. and Mrs. James K. McNamara

Mr. and Mrs. Andrew C. Meko

MJ Surgala Trust *

Noelker & Hull Associates, Inc. *

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Mr. John † and Mrs. Gertrude † Petersen

Mr. Angelo Picheco

The Plastek Group

PNC Bank

Mr. and Mrs. Thomas L. Quinn

Quinn Law Firm

Thomas L. & Mary K. Quinn Family Fund of the Erie
Community Foundation

Dr. and Mrs. Jack V. Rozwadowski

Dr. and Mrs. Peter Scibetta

Silicon Valley Community Foundation

Sisters of St. Joseph of Northwestern Pennsylvania

SmartEdge

The John A. and Margaret E. Spaeder Fund of the
Erie Community Foundation

The Spaeder/Saint Mary's Home Fund of the
Erie Community Foundation

Mrs. Margaret E. Spaeder †

Mr. James B. Spiegel

Ms. Susan Sutto

Mr. Gerard T. Uht, Sr.

Mr. and Mrs. David Urban

Mr. Richard C. and Mrs. Bonnie L. † Yezzi

† Deceased

* Major Benefactor gift new this year

Matching Gifts

Bank of America Charitable Foundation

Mr. Robert M. Cacchione
Mr. John P. Stockard

Erie Insurance

Anonymous (1)
Mr. and Mrs. Sean Dugan
Mr. Jeffrey L. Hileman
Atty. and Mrs. James K. McNamara

GE Foundation

Anonymous (1)
The Erie Community Foundation
Mr. and Mrs. Steve Drabant
Mr. and Mrs. Ronald and
Debra Majewski
Mr. and Mrs. J. William Sinclair



Donors who gave to Saint Mary's Home of Erie through the Erie Community Foundation during Erie Gives Day

Anonymous (7)
Sister Marjorie Adams, SSJ
Mr. and Mrs. Ted Allegretto
Mr. and Mrs. Anthony Allegretto
Mr. and Mrs. Michael Allgeier
Mr. and Mrs. Michael A. Bacik
Mr. and Mrs. James Baer
Loretta R. Baran
Atty. and Mrs. Harold J. Bender
Ms. Jeanette M. Bisbee
Mr. and Mrs. Michael H. Blatt
Ms. Barbara Brairton
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*Tribute gift was recognized on the Heralds of Light Tree



Julie Jones, Nurse Aide Saint Mary's East

"I have worked here since 1999. I choose to stay here out of loyalty to the people I work with and love for the people I care for. I work in the Alzheimer's Center and love what I do. Throughout all of my years here and through life's ups and downs, tragedies and celebrations, my Saint Mary's Family has always been there for me. Saint Mary's is more than just a place of work. To me, Saint Mary's IS "Loving to Care!"

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Therese Woods, Resident Saint Mary's at Asbury Ridge

"Saint Mary's is a community of encouragement, amongst both Employees and Residents. I don't think the Staff could be any nicer. Everyone knows you by name and takes the time to make you feel important. I enjoy access to daily Mass, the variety of activities and outings offered, and the ability to voice your opinion at Resident Council—and actually be heard! I feel safe, secure and I just can't say enough good things about how happy I am here."

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Pat Liebel, Resident Saint Mary's East

"I always saw myself coming to Saint Mary's. I really enjoy the activities here. I especially like playing pinochle and going on the shopping outings. It's a beautiful place too. The grounds are manicured tremendously! The care is wonderful and the Employees are very dedicated. I would recommend Saint Mary's to anyone, one hundred percent."



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Jackie Allen, Resident Saint Mary's East

"What do I like most about Saint Mary's? Simple. The people. I am surrounded by people with good hearts and kind feelings. Everyone here is hardworking and I trust them. No matter who they are or what their job is, they take good care of me and are kind to me. That's all I could ask for."

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**Wendy Martin, Housekeeper
Saint Mary's at Asbury Ridge**

"It is the people I work with and the people I serve that make Saint Mary's feel like Family. My Co-Workers are more than just people at a job – they are my team and support system. Before I even have to ask for help, it is given. I find value in my work because I truly enjoy listening to the Residents and learning about each unique life."



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- Online at www.eriegives.org
- From **8:00 a.m. to 8:00 p.m.**





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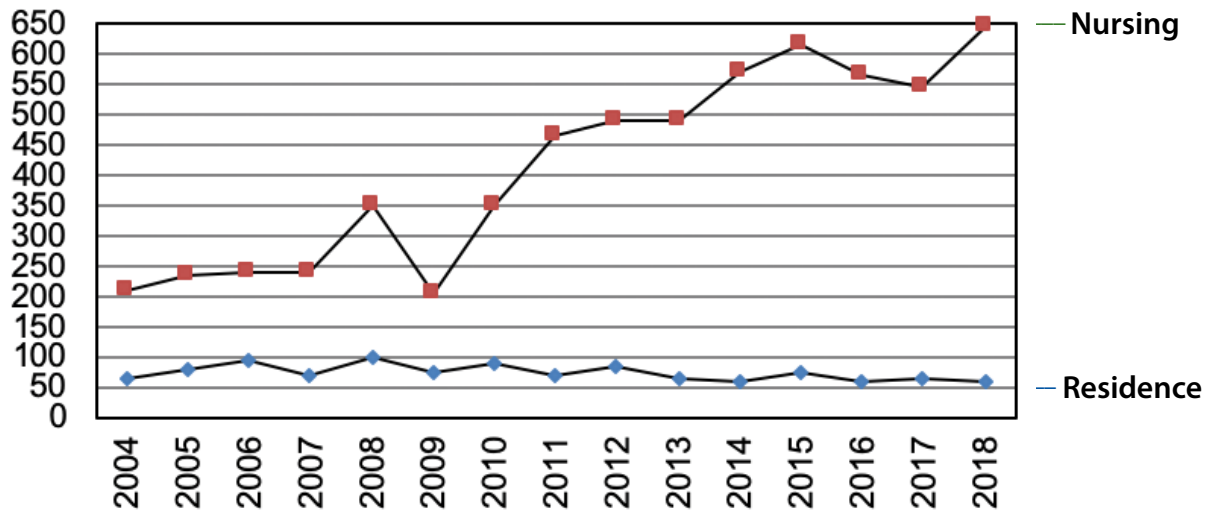
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2018 Financial Overview

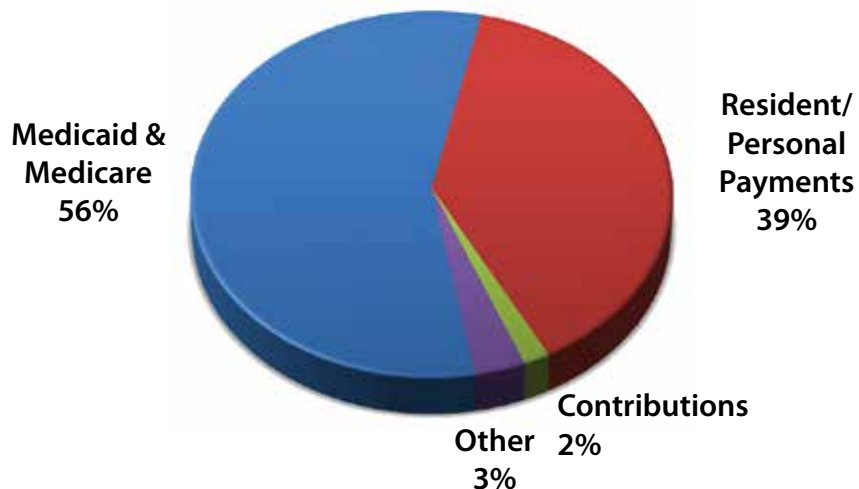
Admissions



Operating Expenses



Operating Income





Saint Mary's Home of Erie complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, handicap, sex, sexual orientation, religious creed, ancestry, familial status, veteran/military status or use of guide or support animals.

Saint Mary's Home of Erie does not exclude people or treat them differently because of race, color, national origin, age, disability, handicap, sex, sexual orientation, religious creed, ancestry, familial status, veteran/military status or use of guide or support animals.

Saint Mary's Home of Erie:

- Provides free aids and services to people with disabilities to communicate effectively with us, such as:
 - Qualified sign language interpreters
 - Written information in other formats (large print, audio, accessible electronic formats, other formats)
- Provides free language services to people whose primary language is not English, such as:
 - Qualified interpreters
 - Information written in other languages

If you need these services, contact the Social Services Department by calling Saint Mary's East at 814-459-0621 or Saint Mary's at Asbury Ridge at 814-836-5300. If the Social Services Department is not available (after hours, weekends, holidays), the Nursing Supervisor on call will assist.

If you believe that Saint Mary's Home of Erie has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance with the Corporate Compliance / HIPAA Officer, Risk Manager; by mail: 607 East 26th Street, Erie, PA 16504; by calling 814-459-0621; by faxing to 814-454-0909 or by e-mail at compliance@stmaryshome.org. You can file a grievance in person or by mail, fax or e-mail. If you need help filing a grievance, the Corporate Compliance / HIPAA Officer, Risk Manager, is available to help you.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf> or by mail or phone at:

U.S. Department of Health and Human Services
200 Independence Avenue, SW
Room 509F, HHH Building
Washington, D.C. 20201

1-800-368-1019, 800-537-7697 (TDD)

Complaint forms are available at <http://www.hhs.gov/ocr/office/file/index.html>.

11/2016

ATTENTION: If you speak a language other than English, language assistance services, free of charge, are available to you.

Call Saint Mary's East at 1-814-459-0621 or Saint Mary's at Asbury Ridge at 1-814-836-5300.

Español (Spanish) - **ATENCIÓN:** si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al Saint Mary's East 1-814-459-0621 or Saint Mary's at Asbury Ridge 1-814-836-5300.

繁體中文 (Chinese) - **注意:** 如果您使用繁體中文, 您可以免費獲得語言援助服務。請致電 Saint Mary's East 1-814-459-0621 or Saint Mary's at Asbury Ridge 1-814-836-5300。

Tiếng Việt (Vietnamese) - **CHÚ Ý:** Nếu bạn nói Tiếng Việt, có các dịch vụ hỗ trợ ngôn ngữ miễn phí dành cho bạn. Gọi số Saint Mary's East 1-814-459-0621 or Saint Mary's at Asbury Ridge 1-814-836-5300.

Русский (Russian) - **ВНИМАНИЕ:** Если вы говорите на русском языке, то вам доступны бесплатные услуги перевода. Звоните Saint Mary's East 1-814-459-0621 or Saint Mary's at Asbury Ridge 1-814-836-5300.

Deutsch (Pennsylvania Dutch) - **Wann du Deutsch** (Pennsylvania German / Dutch) schwetzscht, kannscht du mitaus Koschte ebber gricke, ass dihr helft mit die englisch Schprooch. Ruf selli Nummer uff: Call Saint Mary's East 1-814-459-0621 or Saint Mary's at Asbury Ridge 1-814-836-5300.

한국어 (Korean) - **주의:** 한국어를 사용하시는 경우, 언어 지원 서비스를 무료로 이용하실 수 있습니다. Saint Mary's East 1-814-459-0621 or Saint Mary's at Asbury Ridge 1-814-836-5300번으로 전화해 주십시오.

Italiano (Italian) - **ATTENZIONE:** In caso la lingua parlata sia l'italiano, sono disponibili servizi di assistenza linguistica gratuiti. Chiamare il numero Saint Mary's East 1-814-459-0621 or Saint Mary's at Asbury Ridge 1-814-836-5300.

العربية (Arabic) - **ملحوظة:** إذا كنت تتحدث اذكر اللغة، فإن خدمات المساعدة اللغوية تتوافر لك بالمجان. اتصل برقم Saint Mary's East 1-814-459-0621 or Saint Mary's at Asbury Ridge 1-814-836-5300.

Français (French) - **ATTENTION:** Si vous parlez français, des services d'aide linguistique vous sont proposés gratuitement. Appelez le Saint Mary's East 1-814-459-0621 or Saint Mary's at Asbury Ridge 1-814-836-5300.

Deutsch (German) - **ACHTUNG:** Wenn Sie Deutsch sprechen, stehen Ihnen kostenlos sprachliche Hilfsdienstleistungen zur Verfügung. Rufnummer: Saint Mary's East 1-814-459-0621 or Saint Mary's at Asbury Ridge 1-814-836-5300.

ગુજરાતી (Gujarati) - **સુચના:** જો તમે ગુજરાતી બોલતા હો, તો નિ:શુલ્ક ભાષા સહાય સેવાઓ તમારા માટે ઉપલબ્ધ છે. ફોન કરો Saint Mary's East 1-814-459-0621 or Saint Mary's at Asbury Ridge 1-814-836-5300.

Polski (Polish) - **UWAGA:** Jeżeli mówisz po polsku, możesz skorzystać z bezpłatnej pomocy językowej. Zadzwoń pod numer Saint Mary's East 1-814-459-0621 or Saint Mary's at Asbury Ridge 1-814-836-5300.

Kreyòl Ayisyen (French Creole) - **ATANSYON:** Si w pale Kreyòl Ayisyen, gen sèvis èd pou lang ki disponib gratis pou ou. Rele Saint Mary's East 1-814-459-0621 or Saint Mary's at Asbury Ridge 1-814-836-5300.

ខ្មែរ (Mon-Khmer, Cambodian) - **ព្រះជំនួយ:** បើសិនជាអ្នកនិយាយ ភាសាខ្មែរ, មានជំនួយភាសា ដោយឥតគិតថ្លៃ ដែលអាចទទួលបានបំផុត។ ទូរស័ព្ទ Saint Mary's East 1-814-459-0621 or Saint Mary's at Asbury Ridge 1-814-836-5300.

Português (Portuguese) - **ATENÇÃO:** Se fala português, encontram-se disponíveis serviços linguísticos, grátis. Ligue para Saint Mary's East 1-814-459-0621 or Saint Mary's at Asbury Ridge 1-814-836-5300.



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Contact Emma N. Toner at
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www.StMarysHome.org