



Saint Mary's Home of Erie

The Mirror

July 2018
A Publication of Saint Mary's Home of Erie

The LISTENING *Tour*



In This Issue...

The Listening Tour • Thank you for Listening • Around Our Home

A sponsored ministry of the Sisters of St. Joseph of Northwestern Pennsylvania

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A Continuing Care Retirement Community

Levels of Care

Independent Living Carriage Homes

Independent Residential Living/
Personal Care

Skilled Nursing

Alzheimer's/Dementia Care

Adult Day Services

Home Care

Respite Care

Services

Short and Long-term Rehabilitative
Therapies

On-site Nursing Staff including RNs,
LPNs and NAs

Catholic and Ecumenical Religious
Services

Social Services Program/Pastoral Care

Support Services

Nutritional Services

Recreational Activities

Beauty and Barber Services



MISSION STATEMENT

Founded by the Sisters of St. Joseph and operated in the Catholic tradition, Saint Mary's Home of Erie is committed to an environment of loving to care where primarily seniors, their families, staff and volunteers participate in fostering an atmosphere of community.

VISION STATEMENT

Saint Mary's Home of Erie, through partnership, networking, and referrals will be a principal enabler to primarily seniors in the Erie Community aiding them in living their lives in a respectful, dignified and fulfilled manner.

Charitable Solicitation Disclosure Statement

Pursuant to state regulations regarding charitable solicitations, we are required to include certain disclosure language on Development materials.

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A Message from the President

Saint Mary's recently held Open Houses at each Campus. These events provided physical tours and opportunities to learn about the Admissions Process.

This MIRROR takes you on a Listening Tour of both Campuses as two of our Residents provide a glimpse into their reality of life at Saint Mary's. I was humbled to read their words as our Mission of "Loving to Care" and "fostering an atmosphere of community" jumped off the pages. Thank you, Joan and Marion for your willingness to put your experience to words, which is not an easy task!

Congratulations to our Employees who received Service Awards this year. Your tenure and dedication are valuable components of our Person-Centered-Care Culture which Joan, Marion and David Godoy (Dietician) so aptly describe.

I am extremely proud that both Saint Mary's East and Saint Mary's at Asbury Ridge have achieved 5 year CARF Accreditation! The process was engaging for all! It is yet another measure of quality in services and care.

Lastly, there are often rumors circulated in the healthcare community that Saint Mary's never has any beds open, therefore, do not even consider applying to Saint Mary's. In fact we often hear that people have been told this when looking for placement. That is usually NOT the case. Please call or insist that our Social Service Departments be called for possible placement.

After all, we're Saint Mary's and we're all about YOU!

Sister Phyllis McCracken

Sister Phyllis McCracken, SSJ



Sister Phyllis McCracken, SSJ
President/CEO



Pictured front row, from left, are Sister Phyllis McCracken, SSJ, accepting a \$400,000 donation from John Stefanik, President of Glenwood Beer Distributor. John presented the check on April 27, 2018 on behalf of the James E. Mantyla Foundation. Also pictured, back row, from left, are Dona Manson, Director of Nursing; Cheryl Truett, Administrator; and Anthony Allegretto, Director of Marketing and Development.

Feeling at HOME

By: Marion Carver, Saint Mary's at Asbury Ridge



Marion Carver

I'm happy to say that since the beginning of my time at Saint Mary's at Asbury Ridge and throughout all of my experiences here, I have felt at home.

My husband Ralph and I had a lovely, ranch-style house that we thought would work with us as we aged. However, it had a basement and the stairs made our children nervous. The Carriage Homes at Asbury Ridge were an excellent option for what we needed at the time. We were lucky to move in a few years ago. Ralph eventually transitioned into Skilled Nursing while I stayed in our Carriage Home. Being in the community already, knowing the staff, and having him so close made something that's usually hard much easier. He has since passed away however, and at the beginning of the year I decided the right thing for me was to move into Residential Living. My children live out of town and they are much more comfortable with me being in an apartment. I already felt at home in the community and had made many friends here so the choice seemed natural.

I think it is wonderful that everything you need is all in one place. I loved that living in the Carriage Homes meant I could use all of what the campus had to offer. I could easily come over and participate in activities, eat dinner in the dining room if I didn't want to cook, or utilize the Therapy Department if needed. My neighbor became one of my best friends and now that I'm in Residential Living all the same is still true. Switching from a home to an apartment meant downsizing, but I have everything I need and there's plenty of space for friendly faces to visit. Plus, I

think my apartment is cleaner than I would have kept it myself thanks to the housekeepers! Another benefit is having transportation available to go off-campus when needed. I was still driving a while back which made both myself and my family nervous. Now I schedule my appointments on a certain day and there is a van and driver to take me where I need to go. Everyone involved with Saint Mary's, from the Nurse Aides to the Maintenance workers to the Volunteers, does a great job. A connection forms between us all since we often see each other more than we see our own families. Although the employees are here to do work, more often than not, they become a friend and a support system. Because of this, I believe my opinions are valued here. I can talk to anyone if I have a concern and I often go to the Resident Council meetings where we can voice our thoughts. It's nice to see our views addressed and read back to us in the minutes from the last meeting. We are all an active part of making this community the home we want it to be.

Speaking of being active, there's so much to do! I'm 94 and as active as ever. We have exercise classes, musical performances from outside groups, birthday parties, fashion shows and tea parties. We play games like trivia, bingo, dominos and even had our own version of the Winter Olympics. There are always art classes,

shopping trips, outings in the community to plays and our favorite restaurants, a book club, daily mass, religious services and outside there's even a putting green. Although the activities are great at keeping everyone active on a social level, they have also helped me on a personal level. For instance, I've started reading again. It might sound simple, but I slowed down when I was on my own because I couldn't see the text anymore. Our library has a wonderful

collection of books in large print so I have been able to pick up the hobby again. There is a group of us who read regularly and pass books we find interesting between one another. Something good is always in circulation.

Personal encouragement from the Activities Employees also helped me discover a new talent. One evening there was an art activity that took place outside and you had to paint your own interpretation of the piece they presented. I was talked in to going and something clicked for me. Now I paint quite often, mostly with acrylics, and I've found my favorite subject is landscape. There are weekly art classes here where we can work on projects and develop our skills. I have even had some paintings featured in local art shows and we have gone on outings to see them on display. It's not something I thought I would be good at, but now I really look forward to it.

I know from personal experience it can be easy to feel like you're giving up certain aspects of your life when moving into a community like this, but now I can only think of the things I gained. I gained a best friend in my neighbor that I never would have met if I hadn't moved here. I gained an artistic talent I never knew I had doing something I never tried before. I gained back a love for reading because of the books in the library that I wouldn't have access to otherwise. My family and I both gained peace of mind knowing that I am not trying to care for myself alone and that makes me happy. I'll admit that sometimes it even crosses my mind that if this decision had been made sooner, my husband and I would have had more time to do all these things together without worrying about the other stuff. On the whole, I have much more of a social life now than if I had continued to live on my own. I know this is the right place to be.



Marion is pictured standing in front of her art work, named "Waterfall," that was entered in the Independent Council on Aging (ICA) Art Show.

A Bird's Eye **VIEW**

By: Joan C. Rosenthal, Saint Mary's East



Joan Rosenthal

I decided to take a bird's eye look at what I like about Saint Mary's East. These observations deal with the Skilled Nursing Units.

The main reason that Saint Mary's East appeals to me is the location. It is centrally located so that no matter where you live, it is easy to stop in for a visit. The Residents here are just like your friends and neighbors. We share many common interests and enjoy each other's company. Many of us went to local schools and local churches so we have many mutual friends.

The Employees here treat you like you belong to their extended family. You hear about their children who are on sports teams or the honor roll, the trials and tribulations when teenagers are learning to drive, the antics of toddlers who hide car keys in dad's shoes, and just the day to day goings on of normal family life. It's

a lot more fun now that your own children are grown and you can sit back and relax and enjoy stories about their children.

Most of us have mobility issues that require the use of a wheelchair or a walker. My building has been designed to be handicapped accessible. We have European style showers that eliminate the need to climb in and out of a bathtub. There are handrails in the bathroom and in the halls. The Nurse Aides that assist us are state certified with many years of experience. We follow safety procedures such as regular fire drills and hazardous weather drills. Our rooms are inspected to make sure that we follow fire and safety regulations. We have our own dining room with Dietary Employees to assist us, Housekeeping Employees to keep our rooms and bathrooms spotless, and Laundry Employees to care for our clothes. Besides the Nurse Aides, there are Nurses on the unit 24 / 7, a Doctor on the unit or on call 24 / 7, Maintenance Employees, Support Employees, a Registered Dietician, a Podiatrist, and a Hair Dresser. Overall, we are protected, safe, and well cared for at Saint Mary's East.

Besides meeting our physical needs, Saint Mary's also provides for our spiritual needs. We have our own chapel with a balcony that includes extra seating that is accessible from the second floor of the building. We have our own spiritual team with our Pastor and many Sisters to minister to us from daily mass, scripture services to communion. We pray the Rosary, have Stations of the Cross, and have monthly Anointing. All activities in the chapel are broadcast on our in-house TV channel. There is an Ecumenical Service that anyone is free to attend.

The Activity Room is centrally located with a soothing fish tank and many house plants to freshen our

surroundings. Decorations are changed to reflect the change of seasons or special holidays. There is a fireplace with a coffee table and seating for a small group that is especially warm and cozy around Christmas time. We have a large courtyard that is available to all of our Residents with beautiful flowers, trees, perennials, and other plants that many of us can see from our rooms. The courtyard can also be used for family parties or visiting. Those of us who have windows on the perimeter of our building can see the beautiful trees, flowers, and shrubs that surround Saint Mary's East.

We have a television with a DVD and VCR player so we can watch movies. There is a small library with an assortment of books including large print books for the visually impaired. We also have large print word games, large print bingo cards, and large print playing cards. The Erie County Library Bookmobile visits twice a month. We can also get books on tape. We have book club once a month where we are read a short story and discuss what it means to us.

There are activities galore here such as exercise, jigsaw puzzles, games of skill, card games, trivia, current events, word games, and bingo. We make crafts, and create homemade food in our activity kitchenette. Manicures are given once a month. We have birthday parties, ice cream socials, and picnics. There is pet therapy where we have our own dog, Dexter, a Cocker Spaniel who lives at Saint Mary's East along with trained therapy dogs that also come in to visit. We have live entertainment in the All-Purpose Room, and the Mayor's Concert outside in the Summer. We go on outings to the Peninsula with a visit to Sara's Restaurant, shopping, out to see Christmas lights, or to see the Fall foliage. We also go to the Soldier's and Sailor's Home for live concerts in the Summer.



Joan Rosenthal is pictured with Dexter, Saint Mary's East Activity dog. She made the beautiful quilt of Dexter that is pictured above them.

We interact with 'Joey' the Activity Department's computer that has sing-a-longs, word games, memory games, trivia, and card games. The Activity Department also has iPads for us to borrow. They can be used to play games, take pictures and show slide shows. iPads can also be used to access the internet to shop, check on current events, read e-books or listen to audiobooks from the local library. iPads also have facetime where you can talk to a loved one and see them at the same time. There are two personal computers and printers for anyone to use.

You can relax in your own room, watch TV, or read books. Saint Mary's has in-house tv channels where we can watch movies, listen to oldies music, view relaxing scenery, or check our daily activity schedule. As you can tell, there is an abundance of activities here. Saint Mary's does their best to make us feel at home.



NUTRITION, *It's Personal*

by: David Godoy, RD, CSG, LDN, Saint Mary's Dietician

Person-Centered-Care is currently at the forefront of quality long term care nationally. It is an approach to care in which we come to know our Residents as individuals with specific life experiences, personal needs, interest, preferences, customary routines and cultural influences. This approach is critical for senior care providers so they are able to focus on the uniqueness of each Resident while providing their care.

At Saint Mary's Home of Erie, we strive to make Person-Centered-Care a reality for the seniors we serve. As our Registered Dietitian, I consider myself a front-line Employee that has increased contact time and interactions with each Resident, their Families and their direct care Employees. These interactions help me in providing a unique approach to the Resident's nutritional needs.



David Godoy

A Resident has a comprehensive assessment completed when they arrive at Saint Mary's. It is at this point the medical history and current list of concerns are reviewed to determine their nutritional needs. This process includes the Resident, their Families and key Employees so we can gather information on specific needs, habits and preferences. This information is used to formulate an individualized Plan of Care.

Communication between a Resident and Saint Mary's Employees is critical in providing a Person-Centered-Approach. The nutritional plan, along with any concerns, is discussed with a Resident in order to obtain their feedback. The approach to care is implemented based on this feedback. This helps to improve the individualized care someone receives. I do routine monitoring, along with other Employees, to assure nutritional needs are being achieved while focusing on someone's preferences within their diet.

These nutritional steps are one of the important components in how we provide Person-Centered-Care. It is an ongoing process that changes and develops as a Resident's needs and abilities change. I feel strongly it is necessary in improving quality of life.

SAINT MARY'S DEVELOPS CHF PROTOCOL

By: Allen Bonace, MSN/MBA, RN, NE-BC, NHA
Vice President for Special Projects



Allen Bonace

Congestive Heart Failure (CHF) is a condition in which the heart's function as a pump is inadequate to meet the body's needs of supplying oxygenated blood to the organs along with nutrients. What happens is fluid (mainly water) leaks from capillary blood vessels. The result of this fluid build-up on the body is shortness of breath, weakness, and swelling of mostly the feet and legs.

Residents who suffer with this condition over a long period time are on chronic treatment. New admissions that are in the acute stages or initial onset are more fragile and often end up returning back to the hospital shortly after an admission to the nursing facility.

In an effort to reduce re-admissions back to the hospital and keep our Residents with us, Saint Mary's Home of Erie has developed a CHF Protocol and provided specialized training to the Nursing Employees in the management and treatment of these Residents. This Protocol was developed with input from Cardiologists and Nurse Practitioners from both Saint Vincent Hospital and UPMC Hamot.

Thank You for LISTENING



I want to thank the Saint Mary's Residents, Family members, Employees, Donors and Constituents who read this issue of the MIRROR. It is an issue that really highlights how important our campuses are to those we serve. It is your continued support that helps us create the atmosphere of community that you hear throughout these stories.

On behalf of everyone at Saint Mary's Home of Erie, I want to thank the James E. Mantyla Foundation for their second \$400,000 gift to Saint Mary's Home of Erie. We appreciate John Stefanik from Glenwood Beer who presented the check on behalf of the Foundation. These gifts over the past two years were designated to the James E. Mantyla Benevolent Care Fund at Saint Mary's Home of Erie. Our Benevolent Care Fund was named in Jim's honor and for his strong commitment to helping us carry out Mission of "Loving to Care."

In another month **Erie Gives Day** will offer another opportunity to help Saint Mary's seniors who qualify for Benevolent Care. We are asking for your support! Any donations made to Saint Mary's Home of Erie on Erie Gives Day will receive a prorated match that is offered through the Erie Community Foundation. Many of our Donors see this as a beneficial time to support the Saint Mary's Follies that will be held on Thursday, September 13, 2018 at the Bayfront Convention Center.

A big thank you to all of the Saint Mary's Follies Major Sponsors listed below for their support this year. Your generosity is truly making a difference for the seniors we serve. Please call 814-451-1316 if you would like more information on the Follies or if you are interested in becoming a Sponsor.

Anthony J. Allegretto

Anthony J. Allegretto
Director of Marketing and Development



Hearts of Gold

SAVE THE DATE

Thursday, September 13, 2018
Bayfront Convention Center
5:00 – 8:00 PM



Honoring the
Ageless Remarkable Erieites

Loretta Baran
Ronald DiVecchio
Janet Krack

SPECIAL SPONSOR:

The James E. Mantyla Foundation

ENCORE SPONSORS:

Michael, Philip and Edward McCormick
Richards & Associates, P.C.



STANDING OVATION SPONSORS:

Jim and Barb McNamara



AROUND OUR HOME...

Happy Birthday!

Gilda Calabrese, pictured seated, celebrated her 100th birthday on May 4th at Saint Mary's East with a room full of friends, family and the songs of her favorite musician, Tony Bennett. Happy Birthday, Gilda!



Jeanette McDonnell, pictured seated, celebrated her 102nd birthday on June 7th at Saint Mary's at Asbury Ridge with friends and family before enjoying some cake. Happy Birthday, Jeanette!

Celebrating Our Volunteers



Fran Szymanowicz, pictured center, received special recognition for reaching 100 hours of service at a Luncheon in May that honored all of our dedicated Volunteers, the Friends of Saint Mary's. Pictured with Fran, from left to right, are Diane Lutz, Saint Mary's East Activities Director and Katie MacKenzie, Saint Mary's at Asbury Ridge Activities Director.

Multicultural Traditions



Ann Carlin



Anatoly Shchouchkoff



Elvira Nicolai

Without having to board a plane, Residents at Saint Mary's East experienced a variety of traditions from many Asian countries and cultures during a multicultural traditions activity. Some of the evening highlights included traditional forms of dance and clothing, as well as learning how to write in various languages.

AROUND OUR HOME...

A Step Back in Time



A 1940's themed evening was held at Asbury Ridge, featuring dinner, dancing and era-related entertainment performed by "The Everly Sisters." Father Ernest Daley and Margaret Gotto, pictured above left, were some of the many Residents who danced together to the music and enjoyed the classic patriotic displays from their youth.



Quilting Together Community

The Hands All Around Quilt Guild visited with Saint Mary's East Residents. They shared their inspiration for designs and encouraged the spirit of community through their work and stories. Their impressive creations brought back memories of family quilting traditions for many Residents including Doris Feeney, pictured seated, with a guild member and one of her favorite quilts.

Lunch with the Ladies



Good food and great friends were enjoyed on a sunny afternoon at the Lake Shore Country Club by Asbury Ridge Residents during a luncheon outing. Pictured around the table, from left to right, are Terry Sobers, Theresa Woods, Kate Fisher, Dorothea Murray, Debbie Greenwald (Asbury Ridge Activities Coordinator), Margaret Krivonak, Stella Carroll, Marion Carver and Fran Szymanowicz.

Lunch with the Mayor



Erie Mayor Joe Schember and several of his staff members visited Adult Day Services (ADS) at Saint Mary's East as part of his monthly brown bag lunch program. This was a great opportunity for the ADS clients to share their ideas and ask questions about the city and plans for the future. Pictured above, left to right, are DeAndrea Ward (Director of Adult Day Services), Leonard Langer, Z. John Raclawski, Mayor Joe Schember and Audrey Wilson.



Saint Mary's Home of Erie

2018 Service Award Recipients

*Congratulations and thank you to all of the employees who were honored
at the Saint Mary's Home of Erie Service Award Dinner at the
Erie Maennerchor Club on May 17, 2018.
Saint Mary's is blessed to have such dedicated Employees.*



35 and 40 Years of Service

Left to right: Sister Phyllis McCracken, SSJ, 35 years
and Margaret Rekitt, 35 years.

Not pictured: Kathleen Macrino, 40 years and Pamela
Nichols, 40 years



25 and 30 Years of Service

Left to right: Anna Burrows, 25 years; Constance Haefner, 25 years
and Susan Rzomp, 25 years.

Not pictured: Jennifer Disbrow, 30 years.



20 Years of Service

Left to right: Diana Scott, Angelina Siliman and Jennifer Huston.



15 Years of Service

Left to right: Allen Bonace, Sister Nancy Prenatt, SSJ, Sister Joseph Marie Fitzgerald, SSJ and Damir Buljubasic.

Not pictured: Tina Brockway, Tina Simko and Zachery Taylor.



10 Years of Service

Back row, left to right: Judith Hansen, Rosheemah Lester, Leota Nestor and Nedra Linn.

Front row, left to right: Mary Ann Yacobozzi, Lesley Garcia and Margaret Kauffman.

Not pictured: Beverly Coverdale, Crystal Cragle, Erica Giglio, Amy Gradler, Patricia Moffett, Michael Murphy, Nicole Orsini and Violet Quinn.



5 Years of Service

Back row, left to right: Daniel McGahen, Shenithia Mitchell, Dominique Stovall, Amanda Schnell and Stacy Pullium.

Middle row, left to right: Kimberly Kalie, Susan Clark, Joan Marques, Brenda Wilson, Mary Beth Anthony.

Front row, left to right: Tammy Saunders, Jeserie Rosado and Kimberly Bisbee.

Not pictured: Sharon Allen, Kevin Brocki, Carrie Campbell, Sarah Caram, Amy Hall, Nora Horihan, Heather Kiehlmeier, Alexis Lyons, Nadia Melnik, Kiauna Patterson, Bonnie Phillips and Rose Rodgers.

CARF–CCAC Five-Year Term of Accreditation



Saint Mary's East and Saint Mary's at Asbury Ridge awarded CARF–CCAC accreditation

CARF–CCAC announced that Saint Mary's East and Saint Mary's at Asbury Ridge have been awarded a five-year term of accreditation. These are the first CARF–CCAC accreditations that have been awarded to Saint Mary's Home of Erie. CARF is an independent, nonprofit accrediting body whose mission is to promote the quality, value, and optimal outcomes of services through a consultative accreditation process that centers on enhancing the lives of the persons served. An organization receiving accreditation has voluntarily put itself through a rigorous peer review process and demonstrated to a team of surveyors during an on-site survey that it is committed to conforming to CARF–CCAC's accreditation conditions and standards.

"I am very proud of our Employees for achieving CARF Accreditation at both facilities. Saint Mary's has a long history of seeking quality in our Resident programs and services through our Mission of "Loving to Care,"

said Sr. Phyllis McCracken, SSJ, President/CEO, Saint Mary's Home of Erie.

Furthermore, an organization that earns CARF–CCAC accreditation is commended on its quest for quality programs and services.



Saint Mary's Home of Erie complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, handicap, sex, sexual orientation, religious creed, ancestry, familial status, veteran/military status or use of guide or support animals.

Saint Mary's Home of Erie does not exclude people or treat them differently because of race, color, national origin, age, disability, handicap, sex, sexual orientation, religious creed, ancestry, familial status, veteran/military status or use of guide or support animals.

Saint Mary's Home of Erie:

- Provides free aids and services to people with disabilities to communicate effectively with us, such as:
 - Qualified sign language interpreters
 - Written information in other formats (large print, audio, accessible electronic formats, other formats)
- Provides free language services to people whose primary language is not English, such as:
 - Qualified interpreters
 - Information written in other languages

If you need these services, contact the Social Services Department by calling Saint Mary's East at 814-459-0621 or Saint Mary's at Asbury Ridge at 814-836-5300. If the Social Services Department is not available (after hours, weekends, holidays), the Nursing Supervisor on call will assist.

If you believe that Saint Mary's Home of Erie has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance with the Corporate Compliance / HIPAA Officer, Risk Manager; by mail: 607 East 26th Street, Erie, PA 16504; by calling 814-459-0621; by faxing to 814-454-0909 or by e-mail at compliance@stmaryshome.org. You can file a grievance in person or by mail, fax or e-mail. If you need help filing a grievance, the Corporate Compliance / HIPAA Officer, Risk Manager, is available to help you.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf> or by mail or phone at:

U.S. Department of Health and Human Services
200 Independence Avenue, SW
Room 509F, HHH Building
Washington, D.C. 20201

1-800-368-1019, 800-537-7697 (TDD)

Complaint forms are available at <http://www.hhs.gov/ocr/office/file/index.html>.

11/2016

ATTENTION: If you speak a language other than English, language assistance services, free of charge, are available to you.

Call Saint Mary's East at 1-814-459-0621 or Saint Mary's at Asbury Ridge at 1-814-836-5300.

Español (Spanish) - ATENCIÓN: si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al Saint Mary's East 1-814-459-0621 or Saint Mary's at Asbury Ridge 1-814-836-5300.

繁體中文 (Chinese) - 注意: 如果您使用繁體中文, 您可以免費獲得語言援助服務。請致電 Saint Mary's East 1-814-459-0621 or Saint Mary's at Asbury Ridge 1-814-836-5300。

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Русский (Russian) - ВНИМАНИЕ: Если вы говорите на русском языке, то вам доступны бесплатные услуги перевода. Звоните Saint Mary's East 1-814-459-0621 or Saint Mary's at Asbury Ridge 1-814-836-5300.

Deutsch (Pennsylvania Dutch) - Wann du Deutsch (Pennsylvania German / Dutch) schwetzscht, kannst du mitaus Koschte ebber gricke, ass dihr helft mit die englisch Schprooch. Ruf selli Nummer uff: Call Saint Mary's East 1-814-459-0621 or Saint Mary's at Asbury Ridge 1-814-836-5300.

한국어 (Korean) - 주의: 한국어를 사용하시는 경우, 언어 지원 서비스를 무료로 이용하실 수 있습니다. Saint Mary's East 1-814-459-0621 or Saint Mary's at Asbury Ridge 1-814-836-5300번으로 전화해 주십시오.

Italiano (Italian) - ATTENZIONE: In caso la lingua parlata sia l'italiano, sono disponibili servizi di assistenza linguistica gratuiti. Chiamare il numero Saint Mary's East 1-814-459-0621 or Saint Mary's at Asbury Ridge 1-814-836-5300.

العربية (Arabic) - ملحوظة: إذا كنت تتحدث اذكر اللغة، فإن خدمات المساعدة اللغوية تتوافر لك بالمجان. اتصل برقم Saint Mary's East 1-814-459-0621 or Saint Mary's at Asbury Ridge 1-814-836-5300.

Français (French) - ATTENTION : Si vous parlez français, des services d'aide linguistique vous sont proposés gratuitement. Appelez le Saint Mary's East 1-814-459-0621 or Saint Mary's at Asbury Ridge 1-814-836-5300.

Deutsch (German) - ACHTUNG: Wenn Sie Deutsch sprechen, stehen Ihnen kostenlos sprachliche Hilfsdienstleistungen zur Verfügung. Rufnummer: Saint Mary's East 1-814-459-0621 or Saint Mary's at Asbury Ridge 1-814-836-5300.

ગુજરાતી (Gujarati) - સુચના: જો તમે ગુજરાતી બોલતા હો, તો નિ:શુલ્ક ભાષા સહાય સેવાઓ તમારા માટે ઉપલબ્ધ છે. ફોન કરો Saint Mary's East 1-814-459-0621 or Saint Mary's at Asbury Ridge 1-814-836-5300.

Polski (Polish) - UWAGA: Jeżeli mówisz po polsku, możesz skorzystać z bezpłatnej pomocy językowej. Zadzwoń pod numer Saint Mary's East 1-814-459-0621 or Saint Mary's at Asbury Ridge 1-814-836-5300.

Kreyòl Ayisyen (French Creole) - ATANSYON: Si w pale Kreyòl Ayisyen, gen sèvis èd pou lang ki disponib gratis pou ou. Rele Saint Mary's East 1-814-459-0621 or Saint Mary's at Asbury Ridge 1-814-836-5300.

ខ្មែរ (Mon-Khmer, Cambodian) - ច្បាប់: បើសិនជាអ្នកនិយាយ ភាសាខ្មែរ, មានជំនួយភាសា ដោយឥតគិតថ្លៃ ដែលអាចទទួលបានបំផុត។ ទូរស័ព្ទ Saint Mary's East 1-814-459-0621 or Saint Mary's at Asbury Ridge 1-814-836-5300.

Português (Portuguese) - ATENÇÃO: Se fala português, encontram-se disponíveis serviços linguísticos, grátis. Ligue para Saint Mary's East 1-814-459-0621 or Saint Mary's at Asbury Ridge 1-814-836-5300.



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